



## SCOREKEEPER REMINDERS & TIPS

A few reminders and helpful tips as we learn to use and navigate Scorekeeper:

- DO NOT SCORE in Scorekeeper until your actual League match.
- Brand new APA members will need to visit [join.poolplayers.com](http://join.poolplayers.com) to join, pay membership and create an online account before they can be added to a roster.
- Unpaid members need to pay their membership online before they can be found and added to the roster.
- To make a roster change after the team match has started, return to the home page and make the change by selecting the Edit Roster button.
- Online help can be accessed at [help.poolplayers.com](http://help.poolplayers.com) under Electronic Scorekeeping.
- Be sure to hit “submit” at the end of your team match. Matches scored on paper only, such as those involving members you were unable to add or stalemated games, will be reconciled at the office.

### Troubleshooting Tips

Hook up to WiFi available at bar

Check the app store to be sure you have the most current version

If you are using an Android, clear the app cache (directions below)

Close app and reopen

Try using a different phone

### How to clear the app cache on Android:

Open the Settings of your phone.

Tap the Storage heading to open its settings page. ...

Tap the Other Apps heading to see a list of your installed apps.

Find the application you want to clear the cache of and tap its listing. ...

Tap the Clear cache button.